

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 28 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I am very concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without the current services I use. I don't want to see those services change!

The Americans With Disabilities Act (ADA) assured deaf people access to "functionally-equivalent" communication - choices and services similar to those enjoyed by hearing people.

I am concerned that if the FCC's proposals go into effect, I won't have what the ADA promised me - choice in my VRS equipment. I want options to choose products designed for deaf people. I want choices.

I am concerned that if the FCC's proposals go into effect, I won't have a choice in my VRS provider. I don't want my calls to be routed through a centralized database that would assign my calls to different providers. Hearing people have a choice in service providers. I want a choice.

I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, the quality of my service will suffer. I'm concerned that with very limited resources, VRS providers might have to make changes that would result in longer hold times and unreliable service. Hearing people have a choice to choose quality service. I don't want VRS quality to suffer because VRS providers have no choice but to cut aspects of their service.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices - in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: Elizabeth Harrison

Title: Resident

Address: 2428 E. Apache Blvd #301 Tempe, AZ 85281

Telephone Number:

480-347-0759

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FCC
NOV 28 2012

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Sincerely,

Name: Katherine Janice Wilbanks

Title: Resident

Address: 2428 E. Apache Blvd # 319 Tempe, Az 85281

Telephone Number:

480-347-0571 (N Touch)
VP

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Sincerely,

Name: LOK PANDULA

Title: Resident

Address: 2428 E APACITZ BLVD #208
TEMPE AZ 85281

Telephone Number:

623-207-8219

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Sincerely,

Name: KYOKO OTTINGER

Title: Resident

Address: 2428 E APACHE BLVD #202
TEMPE AZ 85281

Telephone Number: 623-207-8219

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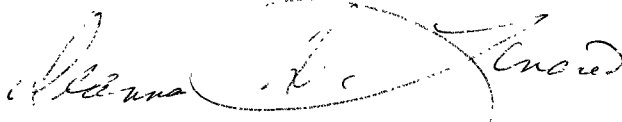
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Sincerely,



Name: DEANNA D. LINARES

Title: Retired - Resident

Address: 2428 E. APACHE BLVD #218

Telephone Number: Tempe, ARIZONA 85281

623-208-4235 VP.

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Sincerely,



Name: Kelle Peeplez

Title: Resident

Address: 2428 East Apache Blvd #403, Tempe, AZ 85281

Telephone Number: 623-208-4419

Notations rec'd _____
List ABOVE

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Sincerely,

Name: *Shirley M. Murringer*

Title: *Resident*

Address: *2428 E. Apache Blvd.*

Apt # *303*

Telephone Number:

602-714-3233

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ENCLOSURE

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Sincerely, *Randy Sage*

Name: *Randy Sage*

Title: *Retired - Resident*

Address: *2428 E. Apache Blvd #307 Tempe, AZ 85281*

Telephone Number: *(480) 428-0404 V.P. (480) 428-8275 P.*

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Sincerely,



Name: VENG ANGKHAM

Title: Resident

Address: 2428 E. APACHE BLVD APT 305 Tempe, AZ 85281

Telephone Number: 623-208-7589

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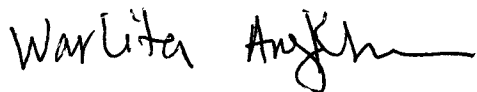
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Sincerely,



Name: WARLITA ANGKITAM

Title: Resident

Address: 2428 E. APACHE BLVD APT 305 TEMPE, AZ 85281

Telephone Number: 623-208-7589

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Sincerely,

Name: William Woodward

Title: Retired - Resident

Address: 2428 E AFFACE BLVD #302

Telephone Number: EMAIL WOODH32@MSN.COM

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Sincerely,



Name: FRANKLIN G. WERNIMONT

Title: Retired - Resident

Address: 2428 E. Apache Blvd. #315 - Tempe, AZ 85281

Telephone Number:

952-388-2133

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Sincerely, *Rosella Burgess*

I really need VRS so badly and have deaf family.

Name: *ROSELLA BURGESS*

Title: *RETIRED - Resident*

Address: *2428 E. APACHE BLVD #410 TEMPE ARIZ 85281*

Telephone Number: *(480) 525-8828*

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I am concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without my phone services, and I can't imagine how deaf people would function without their current VRS services.

The Americans With Disabilities Act (ADA) assured deaf people that they would have access to "functionally-equivalent" communication -and to the choices and services similar to those I enjoy.

I am concerned that if the FCC's proposals go into effect, deaf people will not have choices in their VRS equipment. Hearing people have choices in equipment. Deaf people should, too.

I am concerned that if the FCC's proposals go into effect, deaf people will not be given a choice in VRS providers. I wouldn't want my phone calls to be routed through a centralized database that would assign my calls to different providers. Hearing people have a choice in service providers. Deaf people should, too.

I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, VRS providers will make changes and the quality of VRS will suffer. Hearing people have the choice to choose quality service. Deaf people need quality service, too.

Please fulfill the promises of the ADA for functionally-equivalent VRS for deaf people.

Sincerely,



Name: Donna J. Moody

Title: RESIDENT

Address: 2428 E. APACHE BLVD. #419
TEMPE, AZ 85281

Telephone Number:

480-966-2701

928-301-1123 cell

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Sincerely,



Name: Janette Heil

Title: VP + ~~Exec~~ Purple 3, Phone + Quibo - Resident

Address: 2428 E. Apache Blvd #203

Telephone Number:

VP - 480-347-9195

NOV 28 2012 0
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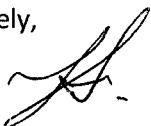
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Please fulfill the promises of the ADA! I want functional equivalency. I want choices - in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,



Name: LEON M. HLASKINS

Title: Resident

Address: 2428 G. Apache Blvd #312
Tempe AZ 85281

Telephone Number: VP 480 525 8789

10/11/12 11:15 AM rec'd
LJ:AGCDE

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 28 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely, *Gary Mitchell*

Name: *Gary Mitchell*

Title: *Retired - Resident*

Address: *2428 East Apache Blvd Apt 215*
Tempe, AZ 85281

Telephone Number:
623-208-4429

need call 911
need Appt On
not want go back TTY
Contact my family

ENCLOSURE

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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NOV 28 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am hearing. I know the importance of functionally-equivalent Video Relay Service (VRS) communication for deaf and hard-of-hearing people. VRS is a tool most of them use every day.

The Federal Communication Commission (FCC) is considering making changes to the VRS program that would reduce the quality of, and access to, a service that is crucial for people who are deaf or hard-of-hearing. I hope that you will oppose these changes. I have submitted comments to the FCC and wanted to share them with you.

I am concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without my phone services, and I can't imagine how deaf people would function without their current VRS services.

The Americans With Disabilities Act (ADA) assured deaf people that they would have access to "functionally-equivalent" communication -and to the choices and services similar to those I enjoy.

I am concerned that if the FCC's proposals go into effect, deaf people will not have choices in their VRS equipment. Hearing people have choices in equipment. Deaf people should, too.

I am concerned that if the FCC's proposals go into effect, deaf people will not be given a choice in VRS providers. I wouldn't want my phone calls to be routed through a centralized database that would assign my calls to different providers. Hearing people have a choice in service providers. Deaf people should, too.

I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, VRS providers will make changes and the quality of VRS will suffer. Hearing people have the choice to choose quality service. Deaf people need quality service, too.

Please fulfill the promises of the ADA for functionally-equivalent VRS for deaf people.

Sincerely,

Rose Marie Sturges

Name: *Rose Marie Sturges*

Title: *Resident / Tenant of Apache ASL Trails*

Address: *2428 E. Apache Blvd. # 423*

Telephone Number:

Cell - 480-307-5598

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L.A. ACCOE

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Sincerely,

Name: *Polande M. Hebert*
Title: *Resident*
Address: *2428 E. Apache Blvd*
Telephone Number: *602-578-5735 cell phone*

cc: [unclear] rec'd 0
cc: [unclear]

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name: *Lail E Miller*

Title: *Resident*

Address: *2428 E Apache Blvd.*
Tempe AZ 85281

Telephone Number:

480-289-9127

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Sincerely,

Margaret J. Freeman

Name: *Margaret J. Freeman*

Title: *Retired - Resident*

Address: *PO Box 186 Mesa AZ 85211*

Telephone Number:

480 844 0166

Attn: Office of Consumer Affairs 0

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Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Verne Taylor

Name: VERNE TAYLOR

Title: Resident

Address: 2428 E. Apache Blvd #314 Tempe AZ 85281

Telephone Number: 480-525-8770

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Sincerely,

Name: DONNA W. TAYLOR
Title: RETIRE - Resident
Address: 2428 EAST APACHE BLVD - 11420
TEMPE ARIZ 85281
Telephone Number: 480-527-8742 VP

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Sincerely,



Name: Judy A Harthun
Title: part time working - Resident
Address: 2428 E. Apache Blvd #414 Tempe AZ 85281
Telephone Number: 480-525-6462

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Sincerely,

Name: Ritsuko Hampton
Title: Resident

Address: 2428 E. Apache Blvd #316 Tempe - AZ 85281

Telephone Number: (623) 207-8185

I.M Deaf Please open VP. VRS.CA

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WHAT I NEED ABOUT 9/11
OR APPR THAT MY FAMILY TOO

WHAT I NEED ABOUT 911
OR. APPT AND MY FAMILY TOO

- What about 911?
- What about doctor appt?
- How can I contact my sons? (families)